

**Tender No. HCP/TL/TL2/0164/2025**

**Tender call for selection of an Grand Health Challenge 1.0  
(GHC 1.0) for Hyderabad City Police.**

**HYDERABAD CITY POLICE**

**DECEMBER- 2025**



**GENERAL INFORMATION ABOUT TENDER**

Tender No.	No. HCP/TL/TL-2/0164/2025
Downloading of tender forms	From 11.00 hours on 12-12-2025 to 11.00 hours on 18-12-2025 from the website: <a href="http://www.hyderabadpolice.gov.in">www.hyderabadpolice.gov.in</a>
Pre-bid meeting	11.30 hours on 15-12-2025 at Office of the Dy. Commissioner of Police, CAR Headquarters, Petlaburj, Hyderabad.
Last date and time for receipt of sealed Tenders	The last date for submission of hard copies at Office of the Dy. Commissioner of Police, CAR Headquarters, Petlaburj, Hyderabad will be 5pm on or before 18-12-2025.
Time and date for opening of pre-qualification bids	15.00 hours on 19-12-2025 at Office of the Dy. Commissioner of Police, CAR Headquarters, Petlaburj, Hyderabad.
Time and date for opening of Technical bids	15.00 hours on 20-12-2025 at Office of the Dy. Commissioner of Police, CAR Headquarters, Petlaburj, Hyderabad.
Time and date for opening of Commercial bids	16.00 hours on 20-12-2025 at Office of the Dy. Commissioner of Police, CAR Headquarters, Petlaburj, Hyderabad .
Address for communication	Office of the Dy. Commissioner of Police, CAR Headquarters, Petlaburj, Hyderabad.



Procedure for offer Submission	<p>The Bidders shall submit their response through Bid submission to the tender in sealed cover at Office of the Dy. Commissioner of Police, CAR Headquarters, Petlaburj, Hyderabad by following the procedure given below. The Bidders shall submit their eligibility and qualification details in Pre-qualification bid, Technical bid, Financial bid etc., in the standard formats as mentioned in the Tender document. The Bidders shall submit the copies of all the relevant certificates, documents etc., in support of their eligibility criteria/ technical bids and other certificates/documents. The Bidders shall sign on the statements, documents, certificates, submitted by them; owning responsibility for their correctness/authenticity. The Bidders shall attach all the required documents for the specific tender during the bid submission as per the Tender Notice and Bid Document.</p> <p><b><u>1. Submission of Hard Copies:-</u></b></p> <p>The Bidders are requested to submit the bid processing fee to the Tender Inviting Authority as per the tender schedule. The department shall not take any responsibility for any delay for non-receipt. If any of the documents furnished by the Bidders are found to be false / fabricated / bogus, such Bidders are liable for blacklisting, cancellation of work and attracts criminal prosecution.</p> <p><b><u>2. Tender Document:</u></b></p> <p>The Bidders are requested to download the Tender Document and read all the terms and conditions mentioned in the Tender Document and seek clarification, if any, from the Tender Inviting Authority. The Bidders have to keep track of any changes by viewing the Addenda / Corrigenda issued by the Tender inviting Authority from time-to-time. The Department calling for Tenders shall not be responsible for any claims / problems arising out of this.</p>
General Terms & Conditions.	As per Tender Document.

- ✓ Click at [www.hyderabadpolice.gov.in](http://www.hyderabadpolice.gov.in). to download tender notification.
- ✓ Read the complete document, carefully.

**Tender No. HCP/TL/TL-2/0164/2025, date: 10-12-2025**

**Tender call for selection of an Grand Health Challenge 1.0 (GHC 1.0)  
for Hyderabad City Police**



# **HYDERABAD CITY POLICE**

## **TENDER DOCUMENT**

### **GRAND HEALTH CHALLENGE 1.0 (GHC 1.0) FOR HYDERABAD CITY POLICE EMPLOYEES**

**Tender Reference Number:**

**Date of Issue:**

**Last Date for Submission:**

**Date of Opening:**

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## **1. INTRODUCTION**

This tender is issued by the Hyderabad City Police to invite sealed quotations from qualified healthcare service providers to conduct medical tests for all working employees on rolls of Hyderabad City Police for the year 2025 along with their spouses in phased manner named as "Grand Health Challenge 1.0 (GHC 1.0)".

## **2. ABOUT HYDERABAD CITY POLICE AND THE PROJECT**

Hyderabad City Police is an esteemed Police in Telangana State for law enforcement agency for Hyderabad City. HCP wants to partner with a qualified healthcare provider to conduct the Grand Health Challenge 1.0 (GHC 1.0) - a comprehensive health assessment program for all employees on rolls along with their spouses in phased manner across various Zones, Wings and Units throughout Hyderabad City.

**Important Note:** This tender is for providing medical examination services in Grand Health Challenge 1.0 involving comprehensive health assessments by registered Doctors, including health risk assessment with laboratory testing without any treatment advice unless specifically permitted by HCP.

## **3.SCOPE OF WORK (SERVICE PROVIDER'S OBLIGATIONS)**

Tenderer is required to carefully read the contents of this document and examine all instructions, forms, terms, and conditions in the tender documents. Failure to furnish all information required as per the tender document or submission of tender not substantially responsive to the tender document in every aspect will be at the Tenderer's risk and may result in rejection of the tender.

### **3.1 Grand Health Challenge 1.0 Services**

- The selected service provider shall conduct medical tests in Grand Health Challenge 1.0 for all working employees on rolls along with their spouses as per the list provided by Hyderabad City Police, covering:
- Preliminary Tests to be conducted to all the staff, however based on results of any Officer/Spouse required further examination, it will be done on case to case basis.

#### **3.1.1 Physical & Health Measurements**

- **Height & Weight measurement**
- **BMI calculation**
- **Blood Pressure (BP)**

#### **3.1.2 Assessment Services (BY by Qualified Doctors (MBBS))**

- **Vision Assessment** (Near Vision & Distant Vision)
- **Dental Functioning**
- **CBP**
- **Serum Bilirubin**
- **Lipid profile.**
- **Vitamin D**
- **X ray of Chest**
- **HBA1C**
- **Serum Creatinine**
- **Random Blood Sugar**
- **ECG Assessment and Reporting**
- **Prostate evaluation for male above 50 years**
- **Spirometry for personnel above 50 years**
- **General Physical Examination by Qualified Medical Professionals (MBBS)**
- **General Ear Examinations**
- **Health Risk Assessment (HRA)**
- **Vitamin- B12**

#### **3.1.3 Health Categorization**

Categorize employees into the following categories as per Hyderabad City Police definition:

<b>Grade</b>	<b>Action Plan</b>
A	Routine monitoring Health education
B	Counseling minor interventions, work habit modifications
C	Specialist referral, preventive medications, structured follow-up
D	Immediate medical management, possible work restrictions
E	Emergency care, unfit declarations, rehabilitation pathway



<b>Zone</b>	<b>Health Condition</b>	<b>Action Plan</b>
Blue	Physical, Physiological, parameters and habitual conditions are within normal range	Encouragement, preventive care watchful negligence
Green	Physical, physiological, habitual parameters are within ignorance/ callus/ careless acceptable variations from normalcy swing-range (i.e. Boarder line)	Corrective, preventive care judicious negligence
Orange	Non acceptable, deranged physical, physiological, habitual parameters (aberrational & Fluctuant) Corrective & curative measures regular follow up. Abnormalities, inconsistent or fluctuant improper or irregular treatment or care	Corrective, curative constant observation
Red	Deranged physical, physiological, pathological, habitual parameters. Constant medical & nonmedical support, close observation and monitoring change of profile/ duty	Curative maintenance constant regular, systemic approach
Black	Rehab service Constantly ill	Corrective curative rehabilitative approach passionate condemnation

### 3.1.4 Reporting and Documentation:

- Submit Grand Health Challenge 1.0 assessment reports in formats mutually agreed with Hyderabad City Police.
- Upload digital values & summary of GHC 1.0 assessments to Hyderabad City PoliceHRMS within 15 days of completion.
- Prepare and provide Health Index of the employees within 15 days.
- Provide recommendations for healthcare & wellness programs post Health Index assessment for better management of employees health in coordination with Hyderabad City Police Medical Team.
- Intimate critical values immediately (particularly ECG findings & High Lab values and BP) to Hyderabad City Police Doctors for taking further action.

### 3.2 Coverage and Timeline:

- **Coverage:** All working employees as per the list provided by Hyderabad City Police.



- **Timeline:** Complete assessment within 2 to 3 weeks from the date of commencement.
- **Location:** All Zonal/Wings/Divisions of Hyderabad City Police.
- **Obligation Limitation:** If any Individual employee does not attend the GHC 1.0 camps at designated dates, the service provider will be allowed the missed assessments to the nearest place.

### **3.3 Quality Assurance Requirements:**

- Provide internal quality and calibration reports of all assessment equipments.
- Show external quality assurance reports.
- Maintain quality assurance at point of assessment, data collection and reporting including old chain.
- All assessments must be conducted by registered medical professionals only.
- Service provider shall be responsible for any inconvenience/reaction caused to the employee, employee's spouse during the process of testing.

### **3.4 Critical Restrictions:**

- **LABORATORY TESTING:** Laboratory testing shall be conducted as per advice of Hyderabad City Police Doctors only.
- **TREATMENT:** No treatment advice shall be provided to the employees without prior approval of Hyderabad City Police Medical Authorities.
- Assessment services are limited to clinical evaluation and risk assessment only.

## **4. HYDERABAD CITY POLICE OBLIGATIONS:**

Hyderabad City Police shall provide the following support:

### **4.1 Administrative Support**

- Provide complete list of all working employees on rolls along with their spouses with necessary details for creating MRNS (Unique Numbers for Employee health record upload).
- Facilitate Information on all Zones/units for planning and execution of health assessments.
- Disseminate Information & instructions to respective Zones related to execution plan.
- Ensure proper intimation and orientation of employees for Grand Health Challenge 1.0.
- Ensure preparation of employees for GHC 1.0 assessments.



#### **4.2 Support from Hyderabad City Police:**

- Provide furniture (Tables and Chairs etc.) and facilities at Zones for execution of Grand Health Challenge 1.0.
- Provide coordinators at Zones during Grand Health Challenge 1.0 for facilitation purposes.
- Provide water and proper well-ventilated Infrastructure at all camps.
- No other charges will be paid apart from the above including transportation and accommodation.

#### **4.3 Additional Support**

- Any other reasonable support as per project requirements.

### **5. TERMS AND CONDITIONS**

#### **5.1 Professional Fees**

**QUOTATION REQUIRED:** Bidders are required to submit their quotations on a per-employee basis for the Grand Health Challenge 1.0 services described above. No predetermined rate is specified competitive quotations are invited.

#### **5.2 Payment Terms**

- Payment shall be made in a three-installment model:

**-First Installment:** 1/3rd as advance payment for that phase commencement of assessment camps.

**-Second Installment:** 1/3rd after 21 days of completion of assessment camps for that phase.

**-Final Payment:** 1/3rd after submission of final health assessment and grading report of all employees and Integration in to Human Resource Management System(HRMS) including ECG for that phase.

**-Penalty:** If reports are delayed/not submitted as per schedule, penalty will be levied apart from legal action.

- Service provider shall raise Invoices as per mutually agreed timelines.
- Hyderabad City Police shall pay within 15 days from receipt of invoice.
- All payments subject to deduction of applicable taxes, levies, and statutory dues.
- Hyderabad City Police shall verify invoice contents and intimate any disputes within 7 working days.
- Disputed amounts shall be resolved within 10 days of dispute resolution

### **5.3 Data Security and Confidentiality:**

- Each party agrees to maintain secrecy regarding confidential Information.
- Service provider may receive/access personal employee information.
- Service provider must comply with all data protection laws and regulations.
- All personal information shall be used solely for this agreement's purposes.
- No further processing or disclosure without Hyderabad City Police's prior written consent.
- Service provider is solely responsible for ensuring partners, contractors and agents to comply with confidentiality requirements.
- To sign Non Disclosure agreement.

### **5.4 Validation of Process**

- Validation of entire Grand Health Challenge 1.0, the process will be conducted by Hyderabad City Police medical team.
- Hyderabad City Police medical team may visit GHC 1.0 sites and observe the systems of processes.
- Random validation assessments may be conducted by the Hyderabad City Police medical team for comparison.
- Any variations may require explanation and appropriate corrective actions.
- Validation assessments must be conducted within 5 minutes of original GHC 1.0 assessment
- External validation may be conducted at National Accreditation Board for testing and Calibration Laboratories(NABL) accredited facilities, if required.

### **5.5 Terms and Termination**

- Agreement effective from execution date and shall continue in effect for One (1) year.
- Grand Health Challenge 1.0 profiling and Human Resource Management System (HRMS) Integration to be completed within 4 to 6 weeks of commencement.
- Either party may terminate with 30 days written prior notice.
- Smooth transition required during notice period without service disruption.
- Outstanding amounts will be cleared before ending of notice period.



## **5.6 Force Majeure**

- Performance may be excused for events beyond reasonable control Including floods, fires, accidents, earthquakes, riots, explosions, wars, government acts or similar circumstances.
- Force Majeure events must be communicated immediately to the other party.
- Parties excused from performance only while such events continue to prevent performance despite due diligence.

## **6. REPRESENTATIONS AND WARRANTIES**

### **6.1 Service Provider Representations**

- Full power and authority to enter into an Agreement and perform obligations.
- Entering into agreement will not violate any third-party agreements or applicable laws.
- Agreement constitutes legal, valid and binding obligation.
- Possession of all required approvals under applicable laws.
- Necessary infrastructure, technical expertise and skilled personnel available.
- All personnel understand confidentiality duties imposed under agreement.

### **6.2 Mutual Obligations**

- Parties shall promptly inform each other of any material structural changes affecting service capacity.
- Employees and personnel from both parties aware of confidentiality requirements.

## **7. INDEMNIFICATION AND LIMITATION OF LIABILITY**

### **7.1 Individual Liability**

- Each party solely liable for claims related to performance of their respective obligations.
- Service provider solely liable for all its obligations; HCP has no liability in this regard.
- Hyderabad City Police solely liable for its obligations, representations and warranties.

### **7.2 Mutual Indemnification**

- Service provider shall indemnify, defend and hold harmless the Hyderabad City Police (Including employees, officers, and men) from claims arising from performance of obligations or breach of agreement.

### **7.3 Limitation of Damages**

- Service provider is liable for Indirect, special, Incidental, consequential, exemplary or punitive damages to the HCP.

## **8. GOVERNING LAWS AND JURISDICTION**

- Agreement governed by laws of India.
- Courts at Hyderabad have exclusive jurisdiction.
- All disputes to be settled amicably if possible within 30 days.

## **9. ELIGIBILITY CRITERIA**

- The eligible Tenderer can be registered individual firm/ partnership firm/firm company/Corporation.
- The Tenderer should have the past experience in organizing of medical camps for conducting of medical tests in Hyderabad City Police/any other Department/Industry.
- The Tenderer shall submit necessary proof of experience along with tender documents.
- A mere participation in the Tender, does not confer any vested right of allotment of contract on the Bidder.

## **10. TECHNICAL QUALIFICATIONS**

- Registered healthcare service provider with valid licenses.
- Minimum 3 years experience.
- Qualified registered medical Allopathic professionals and Staff with one year experience.
- Necessary medical equipment and infrastructure for conducting assessments.
- Valid quality certifications for assessment in conducting tests for 1500 persons per day and should have done in an Organization as mass screening for more than 5000 subjects within a month in a medical camp.
- Having capacity in Software support to Integrate data in to HRMS.



## **11. EARNEST MONEY DEPOSIT:**

- The EMD as specified in the tender notification is Rs.5,00,000/- Each tender form shall be accompanied by a Demand Draft from any Nationalized Bank/ Scheduled Bank for the stipulated amount towards EMD. No exemption of EMD is allowed to any Government Organizations/SSIs etc. The Demand Draft should be obtained in favour of **"The Assistant Accounts Officer, o/o Commissioner of Police, Hyderabad City"**. EMD in any other form other than the Demand Draft will not be accepted and the Tender form will be rejected.
- The EMD will not carry any interest. The EMD of the unsuccessful Tenderers will be refunded only after finalization of tender. The HCP shall not be responsible for any delay in refund of EMD due to any reason in finalizing tenders i.e. administrative reasons etc.
- The EMD of the successful Tenderer will be returned to the successful bidder after completion of the entire Grand Health Challenge 1.0 process.

### **11.1 Financial Capacity**

- Above one Crore of Financial turnover for the financial year 2025-26.
- Profit and loss balance sheet for the above period should be submitted.

## **12. SUBMISSION REQUIREMENTS**

### **12.1 Technical Bid**

- Company profile and registration documents.
- List of qualified medical practitioners with registration certificates.
- Details of assessment equipment and quality certifications.
- Previous experience certificates.
- Approach and methodology for conducting assessments.
- Project timeline and resource deployment plan.

### **12.2 Financial Bid (Sealed)**

- **Quotation per employee for Grand Health Challenge 1.0 services.**
- Detailed cost breakdown (such as price/cost, GST etc., if any).
- Terms of payment conditions, if any.
- Cost + applicable charges, if any.

**13.IMPORTANT DATES:**

Tender Notification Date	12-12-2025
Last date for sale of Tender form	18-12-2025
Submission of filled Tender form	12-12-2025
Tender opening Date & Time.	19-12-2025

**14. SUBMISSION ADDRESS**

**Office of the Dy. Commissioner of Police, CAR Headquarters, Hyderabad City, Petlaburj, Hyderabad.**

**15. GENERAL CONDITIONS**

- Hyderabad City Police reserves the right to accept or reject any or all bids without assigning reasons.
- Hyderabad City Police reserves the right to negotiate with successful bidder.
- Canvassing in any form will lead to disqualification.
- Conditional bids will not be accepted.
- All bidders must visit the premises before submitting bids.
- Bid validity: 90 days from opening date

**16. SUBMISSION OF TENDERS:-**

16.1 The tender must be submitted in the prescribed tender form along with requisite EMD duly downloading from the website: [www.hyderabadpolice.gov.in](http://www.hyderabadpolice.gov.in)

16.2 The tender form is not transferable. The tender form must be signed by the Tenderer only.

16.3 The tender once submitted shall not be permitted to withdraw. The HCP will not be responsible for the delay in finalizing the tenders for administrative reasons or for the reasons beyond its control viz., court directive etc.



16.4 Incomplete tender form or tender form received after the stipulated time and date, tender form not accompanied by Demand Drafts for requisite EMD will be rejected. Cheques/FDRs in lieu of Demand Drafts will not be accepted.

16.5 Before submission of tender, Tenderers are required to make themselves fully conversant with the eligibility criteria and terms & Conditions, so that no ambiguity arises at a later date in this respect.

16.6 If the Tenderer finds discrepancies in tender documents and its conditions or if he/she is in doubt as to their meaning, he/she should at once Intimate and obtain clarification prior to submission of the tender.

16.7 The interested parties may inspect the premises of work contract before submitting the tender form.

16.8 In case of Firms/Companies/Corporations etc., the authorized representatives can submit the tender application along with authorization letter.

16.9 The tender shall be filled in all respects and shall be signed by the Tenderer. Tenders received after due date and time, shall not be accepted.

16.10 The tender documents completely filled in all respects must be dropped in the tender box kept in the office of the Dy. Commissioner of Police, CAR Headquarters, Petlaburj, Hyderabad. The tenders received after the stipulated date and time will not be accepted. Tenders will be opened by the Tender Committee on the same Day at 15:00 Hours.

16.11 Tenderer shall submit the tender in sealed envelope as below:

The envelope marked on top as "TENDER FOR ENGAGEMENT OF HEALTH SERVICE PROVIDER FOR CONDUCTING OF PRESCRIBED MEDICAL CHECKUPS TO ALL THE WORKING EMPLOYEES OF HYDERABAD CITY POLICE WITH THEIR SPOUSES AT ALL THE ZONAL/WINGS/DIVISIONS OF HYDERABAD CITY POLICE", duly furnishing the name of the Tenderer along with telephone/mobile number on the left hand bottom side and it shall contain.

a) Requisite DD towards the EMD.

b) Application form duly filled and signed.

c) Proof of experience in the similar field.

d) All the papers of tender documents with terms and conditions duly signed by the Tenderer on each page as a token of acceptance.

e) Self attested copies of Tenderer's partnership deed/proprietorship deed/registration documents, as applicable.

f) Self attested copy of Pan Card and GST Registration Certificate front page of the Tenderer.

g) Power of attorney/ Authority Letter to sign the Tender Documents as applicable.

h) Any other document required as per the tender conditions.

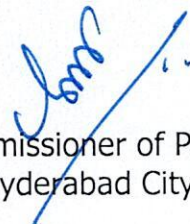
16.12 Quoting of Rates: The Tenderer shall quote the rate for conducting of prescribed medical tests as mentioned in tender notification Including uploading the data Into HRMS: & providing grading & HRA-report.

16.13 The Tenderer shall quote the above rate in figures as well as in words. There shall not be any alterations in the amount quoted by the Tenderer. In cases of difference in the amount recorded in figures and words, the amount recorded in words will be taken into consideration.

16.14 The tender must be unconditional. Conditional offers will be summarily rejected. The tender shall be quoted by the Tenderer entirely in Indian rupees.

16.15 Incomplete tenders or tenders not fulfilling any of the Conditions specified above are liable to be rejected without assigning any reason.

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Commissioner of Police,  
Hyderabad City.